







MemberXG – New Service to Access Your Short-Term Disability claims Online and Through Your Mobile Device

MemberXG is an online access service that allows you to view your Short Term Disability claim information online and through your mobile device. This service provides personal benefit information to you via the Internet which complies with all privacy regulations.

MemberXG Offers These Features And Enhancements:

- Secure internet access to the information you need with assured privacy.
- Mobile-ready access allows you to view your benefit information 24 hours a day.
- Benefit access which allows you to track your claims and view the following:
 - Short-Term Disability Claims displays claims submitted under your benefit plan.
 - Eligibility displays the effective date of your coverage.

How Does It Work?

- Log in to <u>www.associated-admin.com</u>, select *Your Benefits*, located at the left side of the page, and select *H&S Family of Bakeries*. At the top of the page, click on *MemberXG Benefit System* which will take you to **MemberXG**'s site.
- Select Create Account, located at the bottom of the page. You will be asked to create a username and password.

If you have any questions about a Short-Term disability claim that you see on **MemberXG**, please call (410) 558-3050, ext. 3285.

Note: The information provided on the MemberXG website is not a guarantee of benefits. It is possible that the information shown is incomplete or is not fully up to date.